

INTEGRATED QUALITY, HEALTH AND SAFETY, ENVIRONMENTAL MANAGEMENT POLICY



VRISSAKI BEACH HOTEL

VRISSAKI BEACH HOTEL hotel provides high-level hospitality services that meet the expectations of hotel guests and residents. The management of the hotel, having determined the operational framework and strategic objectives, has established, developed and implemented a Quality, Health and Safety at Work, Environmental Management System in accordance with the requirements of the International Standards ISO 9001:2015, ISO 45001:2018, ISO 14001:2015 in the field of Hotel Services.

The organization's goals are to provide high-quality hotel services to customers, to reduce its environmental impact, to ensure a safe working environment for its employees and partners while protecting the company's business continuity. The satisfaction of the requirements of all interested parties is a basic principle of our operation, while the primary commitment of the Management is the legal performance.

The Policy has as its mission the support and promotion of the organization, in an effective and continuous manner, in the effort it makes to continuously upgrade the quality of the services provided in a way that ensures that human health is not endangered, directly or indirectly and that no procedures or methods are used that may harm the environment. At the same time, professional ethics in relations with customers and partners, the continuous qualitative improvement of human resources, means and processes, as well as the continuous improvement of the Management System, are established as a basic principle.

For the implementation of this Policy, the Company:
applies methods and procedures that respond to current scientific developments as well as the provisions of the relevant applicable legislation,

It has incorporated legal and social responsibility into its operating principles,
carries out objective and socially responsible advertising of the projects it implements,
uses appropriate equipment and trained personnel, in all its departments
systematically monitors and controls all phases of the services process,

Its priority is the prevention of environmental accidents, occupational accidents and diseases,
It has established and implements appropriate environmental, health and safety monitoring programs at work, as well as adequate emergency response plans.

At the same time, the Organization establishes a specific framework of objectives, takes care of their effective monitoring and ensures sufficient resources for their achievement. These objectives concern:

continuous improvement of infrastructure by applying environmentally friendly technologies using the best available techniques, continuous upgrading of its workforce by hiring qualified personnel and provide induction and refreshment trainings

avoiding the production of waste, or where it is impossible, its recovery, or where it is not technically and economically feasible, its disposal in a way that avoids or reduces the negative impact on the environment,
ensuring the health and safety of employees or other third parties at work,
equal treatment of all employees and guarantee of their human rights.

Equal employment opportunities (without discrimination on gender, nationality)
recording and evaluation of any complaint or observation that may be expressed by a customer or another third party, with the aim of prompt intervention for improvement,

recording and evaluation of any non-conformance that may be discovered by any party involved, with a view to prompt intervention for improvement.

The decision to develop and implement the Management System is practical proof of the importance that the Organization sets for the implementation of international standards that ensure the quality and environmentally acceptable and occupationally safe way of operation and control of the products and services provided. The integrated management system that has been developed is a dynamic system with the ultimate goal of continuously improving the operation and performance of the Organization and its staff. This is precisely an additional guarantee of the Organization's prestige and reliability to all its partners, it satisfies the needs and expectations of its customers for efficient services and at the same time meets the standards and specifications set by the Cypriot Legal Framework.

The Organization is committed to the implementation of this Policy, ensuring that it is known and understood at all levels and that it is applied by all employees, who have been properly trained for its implementation.

DATE 10/4/24

GENERAL MANAGER

A handwritten signature in blue ink, appearing to read "C. N. Vrolos".